

HUMAN BEHAVIOUR IN ORGANISATIONS

Degree(s):	Economics; Management; Finance; Mathematics Applied to Economics and Management
Type:	Optional course unit
Curricular year/semester:	3rd year / 2nd Semester
ECTS / hours per week:	4 ECTS / 3.0 Hours
Workload per week:	2Theoretical / Practical x 1.5Hours
Teacher responsible:	Professor Marta Varanda

OBJECTIVES

The aim of this unit is to provide students with the grounds for understanding psychological and behavioural processes, resorting in particular to the contributions of Social and Organizational Psychology.

The scientific relevance of this subject is supported by vast academic production on themes regarding individual and organizational processes.

In practical terms, this subject takes on the difficult challenge that organizations encounter in terms of harmonizing performance / productivity aims and behavioural issues.

It thus offers students a set of conceptual tools to apply in work and organizational practice.

PROGRAM

- Human nature, personality and emotions;
- Perception, impression and causal attribution;
- Learning process;
- Attitudes, satisfaction and motivation;
- Teams: cohesion and conflict;
- Communication;
- Leadership.

BIBLIOGRAPHY

Recommended Bibliography:

- Ferreira, J. M. Carvalho et al, Manual de Psicossociologia das Organizações , Lisboa, McGraw-Hill, 2001
- Michener, H.A. et al. , Psicologia Social , São Paulo, Pioneira Thomson Learning., 2005
- Pina Cunha, M., Rego, A. Campos, R. Cabral-Cardoso, C., Manual de comportamento organizacional e gestão , Lisboa, RH editora., 2003
- Vala, Jorge e Maria Benedicta Monteiro , Psicologia Social , 4ª edição. Lisboa, Fundação Calouste Gulbenkian., 2003